

# Kees Damen

Team lead | Business Analyst | Project Manager

Tel	+31 (0)6 512 72 810
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Address	Boomgaardsstraat 106 3012XE Rotterdam
License	B
Gender	Male

## Mission & Vision

I apply pragmatic, creative and critical thinking and embrace change. I know how to simplify and translate complex matters into actionable targets while maintaining overview. I stand out in communicating, thinking ahead, and innovating constantly.

I strive to connect people, share knowledge and encourage others to think about new ways of getting a job done. I think the best way to achieve goals is by creating insight, working together and grabbing opportunities that come along every day.

## General experience

With my broad interests, experience and education I have gained a lot of knowledge and skills on working with the business from an IT perspective. I am curious, critical, enthusiastic, communicatively strong, result driven and have a high sense of responsibility.

Working at larger companies and on larger projects I know how to work closely with employees from the operational up to the strategic level. With my management background and technical skills I know how to translate processes to IT solutions and are able to improve methods while maintaining consistency and coherence.

In my spare time I have been a trainer/coach of a handball team for a long time and now I am active in the sponsor and IT commission at HV Quintus. Next to that I am always working on my home Synology servers.

## Working experience



### Interim IT Manager

@ Harvest House - August 2015 to March 2016

Within half a year the team (4FTE) was reorganized, necessary new tooling implemented and together with the business a workable development policies were setup.



### Business Analyst | Consultant | Project Manager

@ OGD ict-diensten - November 2010 to August 2015

As business analyst, consultant and/or project manager I worked for different companies

- **Business Analyst - IT Resourcing & Budgeting @ EY**  
Advising global managers on the basis of self collected and analyzed resource and budget data
- **Business Analyst - Software & Design | Product Manager @ Notubiz**  
Creation and analysis of use cases, prioritizing requirements and coordinating tests
- **Pre-sales Consultant - Bids & Tenders @ OGD ict-diensten**  
Drawing up bids and tenders as SME to the marketing and the sales department
- **Team lead - Project Management Office @ EY**  
Defining and implementing ITSM processes, including training, with a 3FTE team (3FTE)
- **Business Consultant - Outsourcing | Project Manager @ OGD ict-diensten**  
Connecting marketing and sales processes for the delivery of IT outsourcing services
- **SAP Training Coordinator | Project Manager @ the Greenery**  
Coordination and facilitation of +50 training modules to +1000 trainees and PMO support
- **Resource Manager | Sales Controller @ OGD ict-diensten**  
Management of resource data and creating sales reports

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## Work experience (continued)



### Project employee - Electronic Customer Database

@ Rabobank Den Haag - February 2008 tot Augustus 2008

Case-by-case analysis of documents to make selections on relevancy. These documents would then be processed further into a Electronic Customer Database.



### Business Analyst - Purchasing

@ Nestlé Danmark A/S - February 2007 tot Augustus 2007

By creating insight into unpaid invoices after a SAP migration we were able to process > 1000 unpaid invoices and optimize the purchase process.

*Extra project:* research and analysis on Strategic Buying initiatives

## Knowledge & Skills

- Entrepreneurship
- Requirement engineering
- Change Management
- Project planning
- Process improvement
  - Service management
  - Product development
  - Marketing & sales
- Team work
- Outsourcing
- Languages
  - Dutch - Native
  - English - Fluent
  - Spanish - Beginner

## Education & Certificates



### ➤ Policy, Communication & Organization (Ms)

@ Vrije Universiteit Amsterdam - 2008 to 2012

*Master thesis:* 'Just do it!' – explorative marketing and innovation research into launch strategies, products an legitimacy within the IT sector

*Bachelor thesis:* Graduate Entrepreneurs – a competence review

*Subjects:* Strategic management, change management, statistics, communication, product launch, network analysis, marketing



### ➤ Management, Economy & Law (BBA)

@ HES Rotterdam - 2002 to 2008

*Bachelor thesis:* People & Process – Changes at Nestlé Nordic

*Subjects:* Consultancy, business economics, logistics, law, general management



### ➤ BiSL®, PRINCE2®, ITIL®v3

@ APMG - 2012 and 2013



### ➤ Data Scientist Toolbox & R Programming

@ Coursera - 2015